SIT20213  Certificate II in Hospitality

Subject Type: VET  Duration: 2 years

Qualification description: This qualification provides the skills and knowledge for an individual to be competent in a range of activities and functions within hospitality settings. Students are trained to work in a range of hospitality enterprises where alcoholic and non-alcoholic beverages and food are prepared and served, including restaurants, hotels, catering operations, clubs, pubs, cafeterias, cafes and coffee shops.

Entry requirements: There are no entry requirements for this qualification.

Qualification packaging rules: 12 units must be completed (6 core units and 6 of the electives listed)

Core Units:
- BSBWOR203B Work effectively with others
- SITHIND201 Source and use information on the hospitality industry
- SITHIND202 Use hospitality skills effectively
- SITXCCS202 Interact with customers
- SITXCOM201 Show social and cultural sensitivity
- SITXWHS101 Participate in safe work practices

Elective Units:
- SITHFAB101 Clean and tidy bar areas
- SITHFAB201 Provide responsible service of alcohol
- SITHFAB202 Operate a bar
- SITHFAB203 Prepare and serve non-alcoholic beverages
- SITHFAB204 Prepare and serve espresso coffee
- TLIE1005A Carry out basic workplace calculations
- SITXFIN201 Process financial transactions
- SITHFAB206 Serve food and beverage
- SITHIND101 Use hygienic practices for hospitality service

Learning Experiences: A range of teaching and learning strategies will be used to deliver the competencies. These include:
- practical tasks
- group work/demonstrations
- activities in simulated work environments
- work placements – this is a compulsory requirement as part of the unit SITHIND202 which requires students to complete a minimum of 12 service shifts which involves their own time eg. Evenings/lunchtimes

Assessment: Assessment is competency based and therefore no levels of achievement are awarded. Refer to Student VET Handbook for further information. Assessment is continuous and some units of competency are integrated and assessed this way. Assessment includes observation, completion of workbooks, questioning, reports from workplace supervisors and logbooks.

Pathways: This qualification provides a direct pathway to employment or students could progress to further study in Hospitality eg. Certificates III and IV in Hospitality.

Fees: $30 resources cost plus uniform.

Further information: Contact Mrs Jenny Underwood, Head of Department, Home Economics, Ph: 41600666. All students will be given a Student VET Handbook.

Service agreement: This is a two year course and the RTO guarantees that the student will be provided with every opportunity to complete the certificate as per the rights and obligations outlined in the enrolment process and information handbooks provided. Students who enrol late will be made aware that they may not achieve the full certificate. When a person successfully completes the required units he/she will be awarded a Certificate II in Hospitality, otherwise a Statement of Attainment listing units that have been successfully completed.

Correct at time of publication but subject to change